Travelling approximately 2614km away from home alone to China. This is the first time I travelled away from home to work and for 16 weeks.

This is a brand new experience and brand new environment and culture to adapt. I made a lot of new friends who are very helpful to my stay here. Over here I learnt to be independent and also does things on my diligently.

I know nothing about shoes before coming to Charles & Keith International. But after staying 16 weeks over here, I learnt not only how logistic/supply chain works here in China but also I learnt about how shoes is being made. This oversea experience that my school gave, allowed me to look into supply chain future progress in International level and where this scope of career stand.

These 16 weeks, not only I learnt more than what I thought I would be able learnt here but I made a lot of good friends here from all over the world. And I'm sure this internship is the best internship in my lifetime. All the fun, friends and experiences here will never be forgotten!
The 1 month attachment programme (22 Feb to 21 Mar 2010) whereby we were attached to HTH Transport Sdn Bhd located in Penang, Malaysia was definitely an eye opener for us as it was our first time being sent overseas to be attached to a company. It provided us first-hand experience of logistics and warehouse operations in an environment that is different from Singapore, in terms of technology and infrastructure advancement. It was also the first time that SEG had sent students on overseas IEP.

In front of HTH Transport warehouse and office in Penang

**Achievements**

During this attachment we were tasked to improve their operations ordering process and analyse their current warehouse operations as they were still very traditional in their processes. We managed to come up with analysis and recommendations that we presented to the management. We also helped in other operations such as auditing their ISO processes which allowed us to further understand how each department operates and also coming up with several excel templates, forms and customer survey analysis for their employees to use in the future to increase their productivity. At the end of the attachment we were also able to record certain information of their warehouse operations which we brought back to Singapore to discuss it together with our FYP teammates, as the FYP is a continuation of this IEP. Another of our FYP member was attached to the Singapore office of HTH Transport, and we consolidated our findings in order to kick off the FYP.
Conclusion

The experience that we’ve gained during this period of time definitely gave us a lot of insights on how the logistics industry works and also, the culture of Penang. It has mentally prepared us on what to expect if we decide to pursue a career in supply chain management and it also made us realise how important communications in a working environment is. Nonetheless not forgetting the hospitality that I’ve received throughout this period was definitely heart-warming for me. I’ve made more friends and ‘family’ and it teaches me how family bonding plays an important part in life, particularly as the company is a family-run business who treated us more like relatives than trainees.

During our tenure there, we realised that not everything that we learn in RP can be applied theoretically. As the saying goes, it is easier said than done. We experienced several things that are different from what we have in Singapore. Some examples include the way of working, language barriers, family bonding, culture, etc. It made us think hard and realistically on what really can be done to solve the on hand problems which will benefit the company and their staff. Thus in conclusion, our advice to the other students in RP: If there is an opportunity for you to take up IEP, SEIZE IT!

All part of a big family at HTH Transport
The 1 month attachment provided me the opportunity to experience and understand the activities involved in Logistics and Supply Chain Management. Being the first person to be sent to Shanghai for attachment, I have also experienced the differences in the working styles and culture of an organization locally and in overseas. I now able to appreciate my course much better and have a better understanding towards the application of industries practices.

**Achievement**

Witnessing the tender bid between CWT Shanghai and one of their largest business customers, Huntsman makes me understand that in order to do business in China, one must be patient into building trust and relationship which is known to the Chinese as 关系. Next, I was given an opportunity to assist the warehouse manager to check on the various warehouses’ condition and goods. It gave me an insight on how warehouse’s operations work in different countries’ regions. I was able to utilize the knowledge gained from my modules studied to fulfill the tasks given by the Operations Director of CWT Shanghai. One of the tasks given was to create a tally sheet with my companion based on the WMS system they have in place. Subsequently, I was tasked to do a marketing proposal for CWT Shanghai for its customers. The marketing proposal was in English and Chinese respectively. Thankfully for the proficiency language skills I possessed from receiving education system in Singapore, my marketing report was accepted. So from this IEP program, I not only learnt about my diploma related skills and knowledge, but also marketing skills and interpersonal skills as well, enriching myself to be a better educated person in the future. Lastly, helping to deliver documents to relevant authorities and doing administrative stuffs such as sending mail via local courier made me experienced different culture working styles and habits in an organization via overseas.
Conclusion

This attachment program had truly enriched my experience in the logistics and supply chain industries. It helped me to gain skills and knowledge that are not within the scope of my expertise such as marketing techniques used in the industry. It also helped me to mentally prepare all kinds of situations that I might face in an organization. After undergoing this IEP program, I am absolutely confident that for the work I done, I am able to contribute my skills and knowledge to the future employers.