DAA Graduate

Flight Operations Officer, SATS Singapore

-Chan Wan Hui, 2012 Graduate

Wan Hui was one of the many females that embraced engineering in the aviation industry after graduating with the Diploma in Aerospace Avionics.

She gained employment in Rolls-Royce Singapore immediately after graduation as a Marketing Communication Specialist. She was tasked to assist in the project management and marketing communication services to clients. Her job scope included classification and compilation of their Product Catalogue, which required analyzing and validation of technical data from various product specialists; a skill she readily became well-skilled in.

She attributed this critical thinking capability to the transformation she had in acquired in RP, where the broad-based learning, coupled with realistic approach to problem-solving were drilled into her since Day 1.

She left Roll-Royce to join SATS Singapore as a Flight Operations Officer. This job allowed her to become more dynamic and very often, required her to make critical decisions to facilitate ground operations to be efficient and effective. Her responsibilities include providing Flight Watch services or monitoring of aircraft movements, facilitate radio air/ground communication links. Her daily challenges were optimizing the flight scheduling and utilization when flight disruption occurs and be able to transmit arrival/departure messages in time with minimal delay.

After close to 2 years in SATS, Wan Hui was tasked with heavier responsibilities that required her to prepare the pre-flight plan and briefing to technical crews and ensuring the required information were provided to the Load-Control Officer and Ground Engineer.

The frequent interactions with ground crews are a natural to her as she believes that sincerity, being responsible and having a good attitude are critical when it comes to human interactions; a life-skill that were inculcated during her study in RP.

We wish her well in her future endeavors.