## WHAT ARE WE LOOKING FOR?

## **SCHOOL OF HOSPITALITY (SOH)**

- Want to embody the spirit of excellence and be unforgettable?
- At SOH, you will learn to deliver top-notch customer experience with passion, pride, and professionalism, through innovation and technologies. Let your actions transform ordinary interactions into endless possibilities for extraordinary memorable experiences.

Current Course Title	Demonstrates Passion or Interest in:	Portfolio (What goes into the portfolio)	Interview (Estimated duration and possible topics/ questions covered)
Events & Project Management	Event management     Digital events and technology     Social media     Entrepreneurship in events     Tourism and travel     Attractions operations     Sustainability in events	<ul> <li>Participation in events related competitions</li> <li>Participation in social media competitions</li> <li>Participation in community or grassroots activities in events management roles</li> <li>Involvement in organising events in or out of school</li> <li>Involvement in entrepreneurship activities</li> <li>Participation in trainings/courses/CCAs related to events management</li> <li>Blog posts on events, tourism, travel or attractions</li> <li>Social media posts done for school or commercial purpose</li> <li>Photography work (documentation of school events, school trips, etc.)</li> <li>Videography work (documentation of school events, school trips, etc.)</li> <li>Posters, flyers, and other publicity collaterals designed for school</li> <li>Leadership roles in and out of school</li> </ul>	<ul> <li>Duration: 10 - 15 minutes</li> <li>Reason for choosing the course</li> <li>Understanding of the course</li> <li>Past work experience in events, tourism, travel or attractions related companies</li> <li>Prior experience in preparing and/or managing events</li> <li>Future plans and the relevance of the course</li> <li>Aspiration to set up own business</li> <li>Involvement in community work and its learning points</li> <li>Prior experience in leadership roles</li> </ul>

Current Course Title	Demonstrates Passion or Interest in:	Portfolio (What goes into the portfolio)	Interview (Estimated duration and possible topics/ questions covered)
Hospitality & Tourism Management  with majors in: - Customer Experience & Innovation - Sale & Revenue Management - Sustainable Tourism	Business  Entrepreneurship  Service marketing  Experience management  Analytics on customer trends  E-commerce business  Retail management  Digitalisation and service technology  Attractions management  Hotel and hospitality management  Event management	Certificates of achievement/awards  CCA records, including any evidence of leadership & team skills and/or involvement in service-learning programmes  Evidence of interest and ability such as:  Participation in related projects, competitions, and/or work attachments  Participation in related ApLMs* and/or other workshops/events  Recommendation letters/testimonials from teachers/coaches  Relevant work experiences  Hobbies that validate interest in the field of study  Other relevant documents to support your application	<ul> <li>Duration: 10 minutes</li> <li>Knowledge and interest about the field of study or industry</li> <li>Future plans and the relevance of the course</li> <li>Personal reflection on prior experience in entrepreneurship and service related incidents</li> <li>Desired professions and reason why</li> </ul>
Hotel & Leisure Management	Service industry     Front office operations     Housekeeping operations     Concierge operations     Energy sustainability practices in hotels     Hospitality revenue optimisation     Food and beverage (F&B) operations     Overseas employment opportunities     Managing diverse cultures	Community engagements with the public  Planning and coordination of school or community events  Relevant ApLMs*  Participation in trainings/courses/CCAs related to the hospitality service or community service  Blog posts  Social media posts done for school or commercial purpose  Photography work (documentation of school events, school trips, etc.)  Videography work (documentation of school events, school trips, etc.)	Duration: 10 - 15 minutes     Reason for choosing the course     Understanding what the course is all about, including some of the modules     Describing some of the potential job roles in the hotel industry     Understanding of RP's pedagogy     Past work experience in any service or hospitality related establishment     Future plans and the relevance of the course

Current Course Title	Demonstrates Passion or Interest in:	Portfolio (What goes into the portfolio)	Interview (Estimated duration and possible topics/ questions covered)
	Concierge services  Guest experience management  Sales and marketing	<ul> <li>Posters, flyers, and other publicity collaterals designed for school</li> <li>Relevant part-time work done in the service or hospitality industry</li> </ul>	Involvement in community work and its learning points
Restaurant & Culinary Management	Culinary production Pastry and baking Food service Beverages Entrepreneurship in F&B Food sustainability	<ul> <li>Culinary recipes</li> <li>Pictures of culinary items they have prepared</li> <li>Participation in F&amp;B competition</li> <li>Community activities involving the production or service of F&amp;B</li> <li>Compilation of F&amp;B related articles</li> <li>Involvement in entrepreneurship activities</li> <li>Participation in trainings/courses/CCAs related to F&amp;B e.g. barista skills</li> <li>Blog posts</li> <li>Social media posts done for school or commercial purpose</li> <li>Photography work (documentation of school events, school trips, etc.)</li> <li>Videography work (document school events, school trips, etc.)</li> <li>Posters, flyers, and other publicity collaterals designed for school</li> </ul>	<ul> <li>Duration: 10 - 15 minutes</li> <li>Reason for choosing the course</li> <li>Understanding of the course</li> <li>Past work experience in in any F&amp;B establishment</li> <li>Prior experience in preparing culinary items</li> <li>Future plans and the relevance of the course</li> <li>Aspiration to set up own F&amp;B business</li> <li>Involvement in community work and its learning points</li> </ul>

<sup>\*</sup>Applied Learning Modules (ApLMs) are conducted in the same way as all our regular diplomas. The programme helps secondary school students make informed decisions about education and career plans after their graduations.

For more information, visit https://www.rp.edu.sg/teachers/APLMS