

ARE YOU A *JOB SEEKER?*
IMPROVE YOUR EMPLOYABILITY TODAY!



SGUnited Skills (SGUS) Programme

Hotel Management

5 THINGS

to know about

SGUnited Skills Programme in Hotel Management

1 What will I get out of this course?

This programme is designed to provide a pathway for adult learners to deepen their skills and learn new knowledge in the area of Hotel and Service Management. Participants will learn to analyse revenue management and implement customer relationship management. Upon completion, graduates can look forward to career opportunities in operational and administrative functions in the Hotel and Services industry.

Career Opportunities:

Front Office Officer
Guest Services Officer
Assistant Concierge

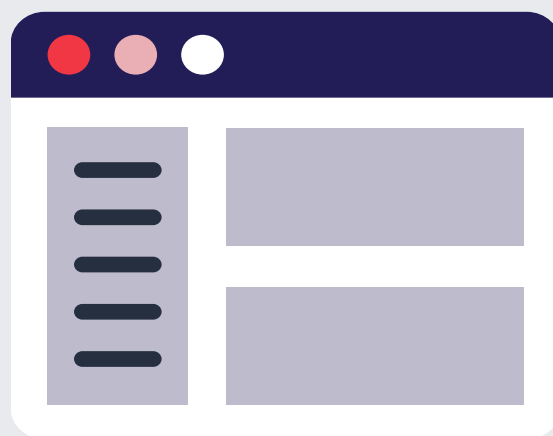
3 Where will the course be held?

Lessons will be conducted via online learning.



5 How much is the course fee?

Course fee for the six months programme is \$500. The programme is eligible for SkillsFuture Credit.



2 What modules will I be taking?

- Hospitality Tourism Management
- Rooms Division Management
- Hospitality Revenue Management
- Customer Relationship Management
- Service Quality and Professional Etiquette
- Contact Center Operations

4 How often do I need to attend the course?

Course commences in October 2020, and will run for a total of six months.

Number of Lessons	Duration
Two times a week (Weekdays)	9:00am - 7:00pm

MORE REASONS TO SIGN UP FOR SGUNITED SKILLS PROGRAMME



**Training allowance up
to \$1,200/month**



**Flexibility to exit
programme once a
job is secured**



**Career advisory and
employment
assistance**

Minimum Entry Requirements

Applicants should possess one of the following combinations of qualification and work experience:

- 3 GCE O-Level passes including English (Grade 1 to 7), Science (Grade 1 to 6) and one relevant subject (Grade 1 to 6) with at least three years of relevant work experience;
- NITEC or NITEC in Technology/Services (GPA 3.5 and above) with at least two years of relevant work experience;
- Higher NITEC or Higher NITEC in Technology/Services with at least one year of relevant work experience;
- Relevant WSQ Diploma with at least three years of relevant work experience.

Applicants who do not meet the entry requirements may be considered for admission to the course based on evidence of at least five years of relevant working experience or supporting evidence of competency readiness. Suitable applicants who are shortlisted will have to go through an interview and/or entrance test. The Polytechnic reserves the right to shortlist and admit applicants.

For more information, you may contact:
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APPLY NOW

Information is accurate as of August 2020.