

Guide C: Connecting to WiFi2@RP

Things to take note before you begin

- You must be in RP campus to be able to detect this Wi-Fi
- Make sure your Wi-Fi is enabled and able to connect any Wi-Fi
- During this setup, the ethernet cable should be disconnected

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A. Connecting WiFi2@RP for Windows laptop

1. Select "WiFi2@RP" > check "Connect automatically" > "Connect" to proceed.

2. Enter your RP username only as shown and password > select "OK".





3. "Continue connecting?" message will be prompted > select "Connect".

4. Ensure it shows "Connected, secured" upon successful connection.

← Wi-Fi	
WiFi2@RP Connected, secured	(j)
	Disconnect

\leftarrow	Wi-Fi
() ()	SIT-POLY
	WiFi2@RP Secured
	Continue connecting? If you expect to find WiFi2@RP in this location, go ahead and connect. Otherwise, it may be a different network with the same name. Show certificate details
	Connect Cancel

B. Connecting WiFi2@RP for iOS device

1. Go to Settings > WiFi > select "WiFi2@RP". Enter your RP username and password > select "Join".

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00				Username	24260515	
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General	×	Other				
(1) Accessibility	>					
Camera		Ask to Join Networks	Notify >			

2. Select "Trust" on the next prompt and it will be connected.



C. Connecting WiFi2@RP for Android device

1. Go to Settings > Connections > WiFi > select "WiFi2@RP".

- 2. Enter your RP username and password > ensure the following and "Connect".
 - EAP method: PEAP
 - CA certificate: Do not validate
- If prompted Anonymous identity, leave it blank.

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Samsung account Profile - Apps and features	8	Mobile Hotspot and	Tethering		🗟 WiFi2@	RP	
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D. GlobalProtect for remote lab access (Optional)

Only students taking the following diplomas require remote access for lab works. These students are required to install GlobalProtect software on their windows laptop. If unsure, you can install this later.

School of Applied Science (SAS)

Diploma	Module Code	Module Name
Diploma in Applied Chemistry	A218	Quality Assurance and Data Analytics
Diploma in Applied Chemistry	A396	Additive Manufacturing for Applied Materials
Diploma in Applied Chemistry	A253	3D Design and Printing
Diploma in Biomedical Science	A205	Epidemiology & Public Health

Diploma	Module Code	Module Name
Diploma in Consumer Insights & Psychology	B218	Business Statistics
Diploma in Consumer Insights & Psychology	B300	Project
Diploma in Consumer Insights & Psychology	SDMAI (CET modules)	
Diploma in Consumer Insights & Psychology	B224	Quantitative Research Methods
Diploma in Consumer Insights & Psychology	B300	Project
Diploma in Business	B222	Business and Impact Assessment

School of Infocomm (SOI)

Diploma	Module Code	Module Name
Specialist Diploma in Cloud Architecting & Management	C3329C	Cloud Implementation
Specialist Diploma in Cloud Architecting & Management	C3339C	Cloud Security & DevOps
Specialist Diploma in DevOps	DV1C01	Agile Methodology in DevOps
Specialist Diploma in DevOps	DV1C02	Code Management in DevOps
Specialist Diploma in DevOps	DV1C03	Release and Security in DevOps
Specialist Diploma in DevOps	DV1C04	Deployment and monitor in DevOps
Diploma in Cybersecurity & Digital Forensics	C332	Intrusion Detection & Prevention
Diploma in Cybersecurity & Digital Forensics	C300	Final Year Project (FYP)
Diploma in Enterprise Cloud Computing & Management	C330	Linux Administration and Containerisation

E. GlobalProtect Installation (Optional)

Installing GlobalProtect for PET/PFP students using onboarded Windows laptop

1. Go to Company Portal > Apps > select "GlobalProtect" and "Install".

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Apps						the actions	
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Devic	ces					Date Published	25/10/2024
Help	& support			111		Management Service	Intune
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				Install			
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				Install Installing this version of GlobalProtect SSE will of GlobalProtect SSE will of GlobalProtect SSE that you may have already installed from the Company Portal. Your		Description GlobalProtect SSE	



4. The GlobalProtect icon will change to a blue globe icon on your task tray when it's connected successfully.



3. When the below pop-up prompts, login using your RP email and password.



Installing GlobalProtect for AL and Partner BYOD laptops

Click here to download and install GlobalProtect Agent for Windows OS.

Click here to download and install GlobalProtect Agent for MacOS.

Frequently Asked Questions (FAQs)

Q1. I'm encountering access speed issue with Wifi2@RP.

A1. If you're experiencing slow speeds, please follow these steps to submit your speed test results, especially if they are below **10Mbps**. This will help us investigate the issue promptly. Poor speed test results can be due to various factors such as inadequate WiFi coverage, heavy internet usage, or suboptimal device setup.

- 1. From your browser, go to <u>www.google.com</u> and search for "Google Speed Test".
- 2. Click on "Run Speed Test".
- 3. Complete the speed test for both **Download** and **Upload**.
- 4. Once both tests are successfully done, the full results will be shown.
- 5. Screen capture the results and submit them here.