RP Laptop Assistance (Opportunity Fund) Claim Submission FAST User Guide

Office of Student Support

2024 LAPTOP ASSISTANCE (OF) CLAIM



Summary Page

Click on the number/panel to access each application step

01

How do I submit RP Laptop Assistance (Opportunity Fund) claim via FAST?

02

Sample of receipts for submission



Frequently Asked Questions

How do I submit RP Laptop Assistance (Opportunity Fund) Claim via FAST?





01: Logging into the Portal

1

Access the portal via https://fast.rp.edu.sg



Click on 'Government Bursary & Financial Assistance' icon

Financial Assistance and Scholarship



POLYTECHNIC

Government Bursary & Financial Assistance

For RP students who would like to apply for Government Funded Bursary and other Financial Assistance Schemes



Freshman Scholarship

For Applicants who would like to apply for RP Freshman Scholarship



Financial Assistance Eligibility Chatbot

For more information, please refer to RP website : https://www.rp.edu.sg/financial-assistance or chat with our FAS Eligibility Chat bot for RP administered schemes.







Login using your RP Student ID (enter your myrp account). Click 'Next'.

4

Enter your password. Click 'Sign In'.

OFFICIAL (CLOSED) \ NON-SENSITIVE







02: Access to Claim Form

1

Ensure the account reflects your Name as per your enrolment.

Click on 'AY2024 OF Laptop Claim' icon. OFFICIAL (CLOSED) \ NON-SENSITIVE

NOTE:

You can only perform this step only **after you have purchased the laptop and received the outcome of your bursary application**. For laptop purchased online, the laptop must be delivered to you before you can submit your claim.

The receipt must be in your FULL NAME.









How do I submit RP Laptop Assistance (OF) claim via FAST?

03: Submit your Claim

2

You should see a preview of your submission.

Click 'Submit' to submit your claim.

Note: <u>No further</u> <u>amendments</u> can be made once you click 'Submit'. Ensure your receipt is not truncated and clear.

OFFICIAL (CLOSEI	D) \ NON-SENSITIVE	

Applica	plication ID : PETXXXXXXXXXX Student II <rp id="" student=""></rp>						
Studen	t Name: <student name=""></student>	Exercise ID : AY2024 OF Laptop Claim					
Please	Please key in the Brand of the laptop : Asus						
Please	key in the Laptop Model VivoBook K6500						
I have	I have submitted my GIRO details : Yes						
#		File					
1	Stu202_AY2022 OF Laptop Claim T1_20220206T001159.pdf						
		X					
		Edit Submit Save as Draft					





03: Submit your Claim

3

You would see a pop up message stating that your application is <u>SUBMITTED</u> and pending for verification. Click 'OK' to proceed.

4

You will see that the Application Status changed from "Draft" to "Submitted Pending Verification". This means that you have submitted your claim and your receipt is pending verification.

Note: Ensure you have submitted your GIRO form/PayNow details so that we can credit the claim amount to your bank account.

OFFICIAL (CLOSED) \ NON-SENSITIVE

You are required to (1) submit an applicat instructions listed in each questions caref		×	Laptop Claim - T1. Please follow the
Application ID :	 Your application has been submitted and pending for verification. "Application Id for your reference PETXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX		
Student Name : Please key in the Brand of the laptor		Dk	Claim - T1

		A	∧ A stu201 [→			
Home / FAS >						
Action	Acad year 💷	Exercise	Application Status	Scheme	11	Closing Date 11
	AY2024	AY2024 OF Laptop Claim	Submitted Pending Verification			





Sample of Receipts



OFFICIAL (CLOSED) \ NON-SENSITIVE

OFFICIAL (CLOSED) \ NON-SENSITIVE

Sample Receipts

NOTE: Below are sample receipts from the vendors. Do ensure that you request for them to

indicate your FULL NAME and the receipt is not truncated.

Cha	CHALLENGER TECHNOLOGIES LIMITED 1 Woodlands Square #04-06/07, Causeway Point ROC 198400182K GST N2-0063230-3	Date/Time: 14/12/202 Cashier: Invoice No:	1 16:37:48
AX INVOICE			
	Item	Quantity Unit Price	Amount
195851498903 enovo IP3 81WA00J3SB I5-10	210U 8G 256SSD W11		
		Subtotal: Inclusive 7% GST: [Amount Payable: [
This is a c	Goods sold are not refendable/exch omputer generated document and does not a	angeable. require a signature or stamp.	

co	URTS	COURTS (Sir 50 Tampines Singapore 5: Co. Reg. No. GST Reg. No	gapore) Pre North Drive 28766 1973014110 . M2-001628	Ltd	C0 Cm (0r	URTS Hotin dit Account by for Credi	te : 1800 222 (Maragement Laccount pays	TAX 1858 : 6560 4168 ment options)	NVOIC
					Та	ite: ix Invoice	Z. No	v 21	-
TAMPIN	NES CENTRAL 5 03-16A								
Singapon 529510	0								
Salespera Fax No.	son 67886007	-		_	Sir	ngapore			
					GS Re OT Ph SM Ho	T Registr sidential fice Phon one No. AS Notific meclub M	ation No. Phone No e No. cation No.	_	
em	Brand I Description	Model	Del Pro	posed Delivery	Qtv	Unit Price \$	Discount	Home Club Price \$	Amor
	ACER AN515-56-70W	7 (BLACK)	2.1	Nov 21	1				
	15.6 IN INTEL O SOUNDTEOH	CORE 17-11370 KA3-2	8G 2.1	Nov 21	1				
	RYSH	PTOR NERES	2.1	lov 21	1				
	RAZER RAZER	55 EARBODS	2.1	lov 21	1				
	DEATHADDER	ESSENTIAL M	OUSE 2. M	Joy 21	1				
	1TB ONE TOUG	CH PORTABLE	W RESCU	10/ 71	1				
	FOC		2.1	lov 21	1				0.0
	MCAFEE ANTIN	/IRUS							0.0
	ACER NOTEBOCK BA	CKPACK - 15II	2. M N/16IN/17IN	lov 21 N	1				0.0
					т	otal SGD	Incl. GST		-
					7	GST	-		
					т	otal Hom	e Club Sav	vings	
					o T	n this pu otal Hom	rchase \$ e Club Sa	vings	
livery A	ddresses:				1	o Date \$			-
•	-	-				SMS	5 Notificat	ion No.	-
In	would like to take im F	vine de d'us	-			-			
	a shot of C	Warrent	У	YES	N	2	Signature		

REDMART LAZMALL VOUCHERS COLLECTION COLLECTION Your order has been delivered! HI We are pleased to inform that your order # has been delivered. We hope you are enjoying your recent purchased Once you have a chance, we would for to hear your shopping experience to keep us constantly improving. Image: Singapore Image: Singapore Phone: Image: Singapore Sold by HP Image: Singapore Sold by HP Image: Singapore		- 	azada	
Your order has been delivered! HI We are pleased to inform that your order I has been delivered. We hope you are enjoying experience to keep us constantly improving. Image: Singapore France Phone: Email: Sold by HP Image: Singapore France	REDMART	LAZMALL	VOUCHERS	GLOBAL
HI We are pleased to inform that your order Ihas been delivered. We hope you are enjoying your recent purchase! Once you have a chance, we would be to hear your shopping experience to keep us constantly improving.	Ye	our order has	been delivered!	
We are pleased to inform that your order # ■ has been delivered. We hope you are enjoying your recent purchase! Once you have a chance, we would to bear your shopping experience to keep us constantly improving.	Hi	,		
We hope you are enjoying your recent purchase! Once you have a chance, we would to bear your shopping experience to keep us constantly improving. Image: Constantly improving. Delivery Details Name: Addrese: Singapore Phone: Image: Constantly improving. Image: Constantly improving. Phone: Email: Image: Constantly improving. Image: Constantly improving. Package 1 Sold by HP Image: Constantly improving. Image: Constantly improving. Spin 15-4q5183TU (12th-i5) 8GB RAM 512GB Spin 15-4q5183TU (12th-i5) 8GB RAM 512GB Spin 15-4q019TX (13th-i7) 16GB RAM 512GB Spin 15-4q019TX (13th-	We are pleased to inform	m that your order #1	has bee	n delivered.
Delivery Details Name: Addrese: Singapore Phone: Image: Singapore Email: Image: Singapore Sold by HP Image: Singapore Image: Sold by HP Image: Singapore Image: Sold by HP Image: Sold 15-4d0183TU (12th-15) 8GB RAM 512GB SSD / Seld 749.00 Image: Singapore SGD 749.00 Subtotal: SGD 749.00 Shipping fee: SGD 11 Total Saving: SGD 749 Shipping fee: SGD 749 Shipping option: Stand Paid by: Credit or Debit C	We hope you are enjoyi to hear your shopping e	ng your recent purch xperience to keep us	ase! Once you have a ch constantly improving.	ance, we would lov
Name: Singapores Phone: Panel Email: Package 1 Sold by HP Image: Sold 156-1455183TU (12th-15) 8GB RAM 512GB SSD / 15-140018TX (13th-17) 16GB RAM 512GB SSD / 12GB SSD / 15-140018TX (13th-17) 16GB RAM 512GB SSD / 12GB SGD / 149 Subtotal: SGD 749 00 Quantity: 1 Subtotal: SGD 749 00 Quantity: 1 Subtotal: SGD 749 00 Quantity: 1 Shipping fee: SGD 11 Total Saving: SGD 749 Shipping option: Stand Paid by: Credit or Debit C	Delivery Details			
Addrese: Addrese: Singapore Phone: Email: Package 1 Sold by HP Sold by HP Sold by HP Sold by HP Sold by HP Sold 15-400 156-1q5183TU (12th-15) 8GB RAM 512GB SSD / Years Warrarty SGD 749.00 Quantity: 1 Subtotal: SGD 749.00 Quantity: 1 Subtotal: SGD 749 Shipping fee: SGD (1: Total Saving: SGD 749 Shipping option: Stand Paid by: Credit or Debt C	Name:			
Phone: Fackage 1 Sold by HP IHP Laptop 156-tq5183TU (12th-15) 8GB RAM 512GB SSD / 15-1d0019TX (13th-17) 16GB RAM 512GB SSD / Years Warranty SSD / 15-1d0019TX (13th-17) 16GB RAM 512GB SSD / Years Warranty SGD 749.00 Quantily: 1 Subtotal: SGD 749.00 Quantily: 1 Stubtotal: SGD 749 00 Quantily: 1 Stubtotal: SGD 0 1 Total Saving: SGD 749 Shipping fee: SGD 0 1 Stubtotal (GST Incl.): SGD 749 Shipping option: Stand Paid by: Credit or Debit C	Address: S	ingapore,		
Email: Package 1 Sold by HP Sold by HP Sold by HP Sold by HP Sold for HP Sol	Phone:			
Sold by HP IP Laptop 156-tq5183TU (12th-15) 8GB RAM 512GB SSD / 15-tq0018TX (13th-17) 16GB RAM 512GB SSD / 15-tq0018TX (13th-17) 16GB RAM 512GB SSD / 16-tq0018TX (13th-17) 16	Email:			
Sold by HP IHP Laptop 15e-tq5183TU (12th-i5) 8GB RAM 512GB SSD / SSD / 15-td0019TX (13th-i7) 16GB RAM 512GB SSD / Years Warranty Status SGD 749.00 Subtotal: SGD 749.00 Shipping fee: SGD 11 Total Saving: SGD 749 Shipping fee: SGD 0 Total Saving: SGD 749 Shipping option: Stand Paid by: Credit or Debit C	Package 1			
Subtotal: SGD 749 Shipping fee: SGD 1 Total Saving: SGD (1: Total (GST Incl.): SGD 749 Shipping option: Stand 749 Paid by: Credit or Debit C 749	Sold by HP	HP Lapt SSD / 15 Years W SGD 745 Quantity:	op 15s-fq5183TU (12th-i5) (5-fd0019TX (13th-i7) 16GB arranty 9.00 1	3GB RAM 512GB RAM 512GB SSD / 2
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Total (GST Incl.): SGD 749	Total Saving:		SGD	(1.75
Shipping option: Stand Paid by: Credit or Debit C	Total (GST Incl.):		SGD	749.0
Paid by: Credit or Debit C	Shipping option:			Standar
	Paid by:			Credit or Debit Car





Frequently Asked Questions



Frequently Asked Questions

The receipt is not under my name. Can I still claim?

The receipt **MUST** be under the Student's Name. You may request the retailer to indicate your full name in the receipt.

	How do I	submit	my	GIRO
_	form?		-	

Students who do not have GIRO account established with RP can submit GIRO application via <u>eGIRO portal</u>.

Can I get cash payment in RP for the claim?

The claim amount will be credited into your registered GIRO/PayNow account with RP, 3 months upon submission of the receipt/invoice.

Are there any restrictions on the IT device brand and model for it to be eligible for the reimbursement?

Student should purchase a notebook that meets their course requirement.

Do note the MacBook with M1, M2 and above Chipsets are **not supported** in RP.

